



## Exchange Operations Employee Needs Assessment Survey

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### **CHILDCARE SERVICES**

**1. Do you have children (18 years or under) living in your home?**

No (Submit and continue to next Section) **389 or 46%**

Yes **358 or 42%**      **102 no responses or 12%**

**2. How many children in the following age categories do you have living in your home?**

None (Submit and continue to next Section) **394 or 46%**

☐

Infant (Under 6 months) **26 or 3%**

☐

Toddler (6 months to 2 years) **80 or 9%**

☐

Pre School (3 to 4 years) **96 or 11%**

☐

Kindergarten (5 years) **50 or 6%**

☐

6 to 12 years **207 or 24%**

**3. Do you currently need or use regularly scheduled childcare services?**

No (Submit and continue to next Section) **229 responding 56%**

Yes **182 responding 44%**

**4. Do you currently use regularly scheduled childcare services ON CENTER at: 304 Responses**

**a. LaRC CDC:**

No **224 responding or 74%**

Yes **79 responding or 26%**

**b. Langley AFB CDC: 287 responses**

No **280 responding or 98 %**

Yes **7 responding of 2 %**

**c. LaRC Summer Camp: 290 responses**

No **252 responding or 87%**

Yes 38 responding or 13%

5. Do you currently use regularly scheduled childcare services at other DoD CDC facilities? 291 responses

No 288 responding or 99%

Yes 3 responding or 1%

6. Do you currently use regularly scheduled childcare services at OFF CENTER facilities? 297 responses

No (Skip to 7) 194 responding or 65%

Yes 103 responding or 35%

a. Why do you regularly use OFF CENTER childcare service facilities? Mark all that apply. 197 responses

Quality 42 responding or 21%





Convenience 60 responding or 31%

Price 37 responding or 19%

Operating Hours 22 responding or 11%

Other 36 responding or 18%

Comments: (Optional)

|                                 |   |
|---------------------------------|---|
| no care slots                   |    |
| not enough space for children   |  |
| no before and after school care |  |
|                                 |  |

7. How would you rate CHILDCARE SERVICES overall?

a. ON CENTER Childcare Facilities: 147 responses

N/A 22 responding or 14%

Excellent 35 responding or 23%

















Very Good 57 responding or 38%

Good 30 responding or 20%

Fair 7 responding or 4%

Poor 6 responding or 4%

Comments: (Optional)

|               |   |
|---------------|---|
| Quality Staff |  |
| more space    |  |
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b. Other DoD Childcare Facilities: 16 responses

N/A

Excellent **7 responding 44%**

Very Good **6 responding or 38%**

Good **2 responding or 12%**

Fair **0 responding**

Poor **1 responding or 6%**

*Comments: (Optional)*

quality staff and facility

**c. OFF CENTER Childcare Facilities: 88 responses**

N/A

Excellent **25 responding or 28%**

Very Good **39 responding or 44%**

Good **18 responding or 21%**

Fair **5 responding or 6%**

Poor **1 responding or 1%**

*Comments: (Optional)*

Care is not as good a NASA  
poor ratios

**8. I prefer childcare to be close to my: 232 responses**

Work Place **155 responding or 67%**

Home **77 responding or 33%**

**9. I need regularly scheduled child care: Mark all that apply. 207 responses**

Weekdays (before 7:00am) **27 responding or 13%**

Weekdays (between 7:00am - 6:00pm) **162 responding or 78%**

Weekdays (after 6:00pm) **18 responding or 9%**

**10. Would you be interested in Child Care during the following periods: Mark all that apply. 367 responses**

Before School **57 responding or 15%**

After School **98 responding or 26%**

Spring Break **112 responding or 30%**

Holiday Breaks      **110 responding or 29%**

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